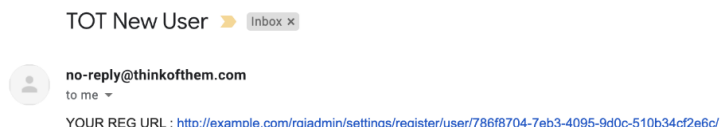


RGI Patient Portal

Powered by Think of Them (TOT)

Once an RGI coordinator completes your initial registration, you should expect to receive an e-mail prompting you to complete the patient registration form through our online patient portal. The e-mail will be sent from no-reply@thinkofthem.com (please see the below example). If you believe that you should have received this e-mail, please check your spam folder before contacting your RGI coordinator for assistance.



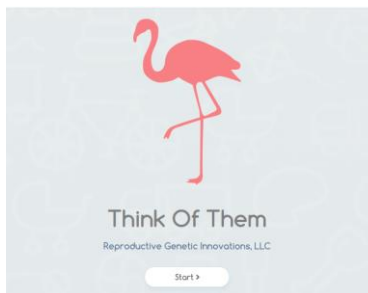
Once you receive your registration e-mail, click the link and follow the instructions to create a log-in.
Please be sure to note your log-in ID and password for future use.

<p>Please note that your log-in is your pre-assigned TOT ID number (T-XXXXXX)</p> <p>TOT ID: _____</p> <p>Password: _____</p>
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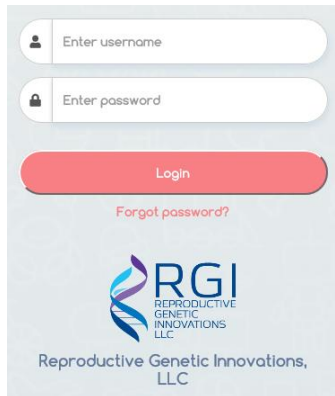
If you forget your password, you can request a password reset. Please note that the instructions to reset the password will be sent to the e-mail you used to register your account and the one that is on-file with RGI. If you do not remember your TOT ID number, this can be provided to you by our RGI coordinator.

Once registered, you can log-in the patient portal at <https://rgi.thinkofthem.com/>

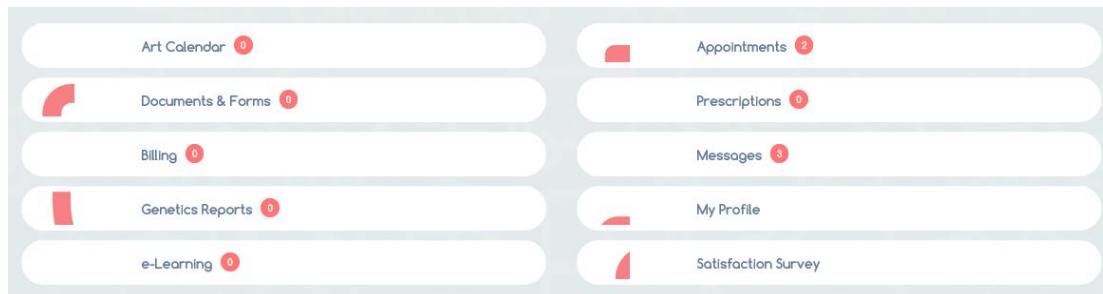
Upon log-in, you would see this:



Click Start, and enter your log-in information on the following page:

The login form features two input fields: "Enter username" and "Enter password", each with a corresponding icon (a person and a lock). Below these is a red "Login" button and a link for "Forgot password?". At the bottom, the RGI logo and the text "Reproductive Genetic Innovations, LLC" are displayed.

Once you are log-in, this will bring you to the home page:



- Under **Appointments**, you can view your upcoming scheduled phone consults.
 - At the present time, we are not accepting requests for appointments through the patient portal. Please contact RGI directly at 847-400-1515 and ask to speak to a coordinator or e-mail us at info@rgiscience.com to schedule or re-schedule an initial RGI phone consult.
- Under **Documents & Forms**, you can upload and share documents with RGI and will also be able to review any Documents that RGI shares directly with. **If you would like to share a copy of your molecular reports and/or carrier screening results, please upload these documents under Genetics Reports.** Any files you upload will be part of your medical records.
- Under **Messages**, you can view and reply directly to messages from your RGI clinical team.
- Under **Genetic Reports**, you can directly share a copy of your genetic reports and/or medical records. Any files you upload here will become part of your medical records.
- Under **My Profile**, you can view the demographics RGI currently has on file for you. If you notice an error, please contact your RGI clinical directly by e-mail at info@rgiscience.com or by phone at 847-400-1515 and ask to speak to your assigned coordinator.

We will notify you as additional portal tools become active. At the present time, you are not required to complete **e-Learning**, **Satisfaction Surveys** and/or **Billing** through the portal. If you have questions regarding RGI billing, please dial our main line at 847-400-1515 and follow the prompts to be connected with our billing team.